

UNTHA

shredding technology

The reliable brand!



AFTER-SALES SERVICE



AS RELIABLE AS OUR PRODUCTS

Bees not only produce honey; thanks to their diligence, highly structured and well-planned strategy, and their swift and reliable way of working, they count among the most efficient insects.

Our After-Sales Service department is just as efficient and reliable as bees are. Our Sales Service team provides swift and efficient on-site support and ensures quick supply of UNTHA spare and wear parts.

Our customers' satisfaction is our number 1 priority. Our After-Sales Service team is your reliable partner, ensuring that your shredders are always expertly maintained, serviced and optimised. We are also happy to adjust your equipment to tackle new shredding tasks in case your requirements have changed over the years.

The preventive maintenance care extends the service life of your shredders, adds to their efficiency and makes your equipment perform precisely to specification, i.e. it ensures reliable shredding.

RELIABILITY

We are available for you worldwide.

We not only build reliable shredding equipment, we also offer global service in co-operation with our authorised partners. Our service engineers who work internationally attend regular training courses at the UNTHA Academy helping them maintain the highest of standards.

ORIGINAL UNTHA SPARE AND WEAR PARTS – QUALITY PAYS OFF

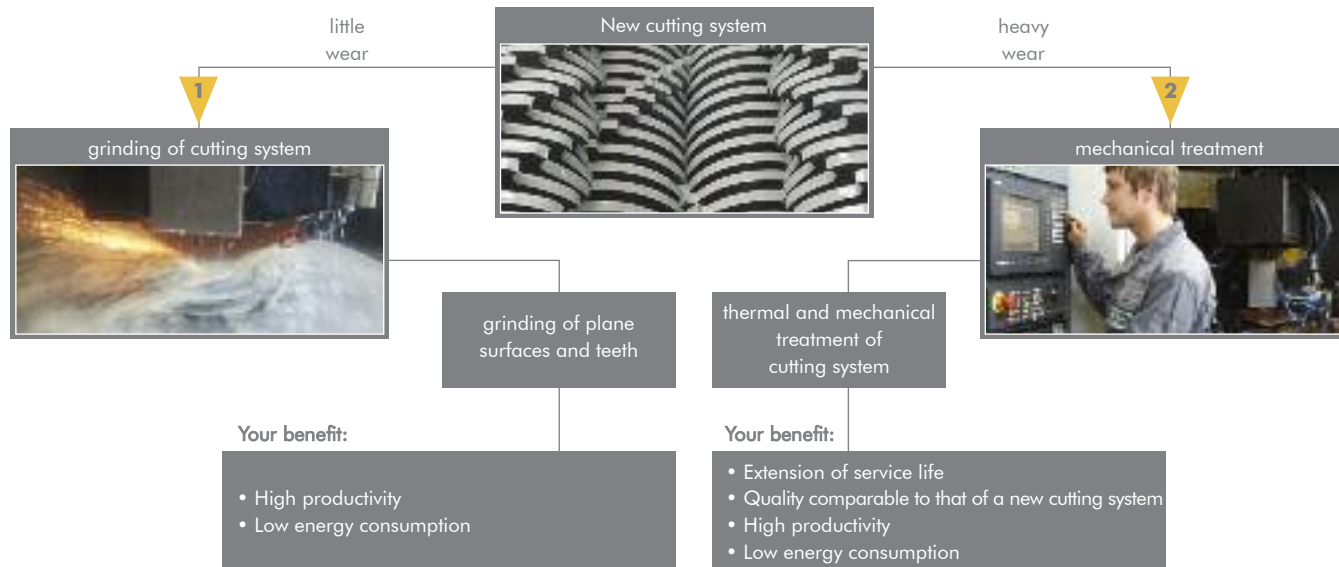
The use of genuine UNTHA spare and wear parts guarantees operating efficiency of your shredder. Shredding often causes extreme loads on the equipment. The outstanding quality of components is decisive here and reduces maintenance costs and downtime.

There is an old German saying that goes **“Buy cheap, pay dearly”**. If you have sustainability and long-term efficiency in mind, you will opt for original UNTHA spare and wear parts. After all, quality has always been the most efficient way of reducing costs, and nothing is going to change that.

UNTHA CUTTING SYSTEM OVERHAUL – AN ECONOMIC SOLUTION

If your original cutting system ceased to achieve the required throughput and if you are looking to save on the price of a new cutting system, UNTHA is the only manufacturer of shredder technology to offer two options for a professional overhaul of your cutting system at an outstanding price/performance ratio.

Professional UNTHA overhaul service for two- and four-shaft shredders



UNTHA CAREFREE PACKAGES

As long as machines and systems work smoothly, preventive maintenance and service are not really high on the agenda. However, to save costs and ensure optimum use and economic efficiency of your machines and plant, you should call in our specialists at regular intervals for preventive maintenance.

UNTHA offers three types of "Carefree packages": **Basic**, **Standard** and **Individual**.

To learn more about the details of each type of contract please contact our UNTHA After-Sales Service.

Your benefit:

- Little downtime – high machine availability
- No special tools or expensive specialists required
- Little coordination effort for maintenance purposes
- Problems with/failure of machines and plant can be identified and remedied early
- Maintenance work carried out by experts – high quality craftsmanship
- On-site consultation
- Extended service life of your machine and plant

HOW UNTHA AFTER-SALES SERVICE CAN BENEFIT YOU

Cutting systems overhaul

- The low-cost alternative to buying new cutting systems
- Extension of service life and increase in productivity of used cutting systems
- Optimisation of worn cutting systems

Spare parts

- Original UNTHA replacement parts for maximum availability of your machine and plant
- Comprehensive spare parts stock of more than 10,000 items
- Replacement parts are provided within 2 working days thanks to our advanced logistics concept¹⁾
- All original UNTHA replacement parts are "Made in Austria"

Repair

- Short response time and expert support in emergencies
- Service hotline
- Highly qualified and experienced service engineers
- General overhauls on site and at the UNTHA Service Centre

Preventive maintenance and maintenance agreements

- UNTHA quality maintenance service for maximum yield thanks to high uptime of equipment
- Regular UNTHA quality maintenance ensures high performance of the machine
- Clear reduction in operating and maintenance costs
- Modular UNTHA quality Maintenance Agreements available

Training

- Expert training courses for optimum operation and maintenance of machines
- Hands-on and multimedia courses for immediate, positive training results
- Individual training courses and on-site advice available

Diagnosis of machine problems

- Prevention of serious damage
- Evaluation by means of state-of-the-art diagnostic equipment
- Remote diagnosis via GSM modem for swift troubleshooting

¹⁾ applies to all articles in stock



OUR MISSION

We have been a reliable and expert partner in the shredding industry for more than 30 years. Based on the latest technologies and with the help of our highly qualified staff, we develop and produce innovative and tailored shredding solutions for all applications.

Our every thought and action revolve around our customer and markets. We provide outstanding products and services of the highest quality and reliability and are therefore able to strengthen our customers' market position.

For us, reliability, credibility and a sound approach to business in both practice and theory are the central values that make our success in international markets possible. These values increase our competitiveness and help us to focus on our core competences and on the ongoing improvement of our business processes. The prerequisites for our success are innovative strength, problem-solving skills and our distinctive quality thinking.



THE FACTS SPEAK IN OUR FAVOUR





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